Milford Care Centre, Limerick

Serving the people of the Mid-West

Milford Care Centre is a Section 38 organisation, working in partnership with the HSE Mid-West, and provides a comprehensive range of Specialist Palliative Care Services and Services for Older People across Counties Clare, Limerick, and North Tipperary.

WE ARE INVITING APPLICATIONS FOR THE POSITION OF

ICT Team Leader Support/Helpdesk (Grade V)

2 Year Fixed-Term 35 hours per week

Salary scale

DESCRIPTION	1	2	3	4	5	6	7
Admin 5	52,757	54,336	55,945	57,591	59,246	**61,175**	**63,110**

Requirements:

- Experience in the production of Technical Documentation.
- Excellent interpersonal and communication skills.
- Flexibility.
- Excellent administrative and organisational skills.
- Time management skills.
- Self-motivation and the ability to work on own initiative and as part of a team.
- Ability to prioritise a very busy and demanding workload.

Qualifications:

It is essential that each candidate shall have:

- Minimum 3–5 years' ICT support experience, with demonstrated progression to senior or team-lead responsibilities.
- Strong technical expertise across:
  - Windows Server and Active Directory
  - Microsoft 365
  - VMware / vSphere
  - LAN / WAN / VPN, switching, wireless and firewalls
  - Backup and cybersecurity solutions (e.g. Veeam, Defender)
- Proven experience coordinating or supervising ICT support staff or workloads.
- Demonstrated ability to deliver advanced troubleshooting and root-cause analysis.
- Strong organisational, decision-making and communication skills.
- Ability to work independently and lead operations in a busy, regulated environment.
- Windows 10 /Windows 11 Desktops, Microsoft 365, Azure, Veeam Backup & Replication.
- Relevant third level qualification or MCSA certificate.

Desirable:

- Relevant third-level ICT qualification or equivalent professional certification (e.g. MCSA, Azure Administrator).
- Project management experience or qualification.
- Leadership or management development training.

A panel will be created from which future vacancies may be filled within the next 12 months.

Please forward your CV and cover letter on or before,
12 noon Monday 16th November 2026 to recruitment@milfordcarecentre.ie

See our website www.milfordcarecentre.ie for the full Job Description. #IJ

Milford Care Centre is an equal opportunities employer